

10 year Guarantee

The Window Store **WHITE Cellular PVC-ue** Product Guarantee

The Window Store guarantees that white PVC-ue profiles ("The profiles") supplied under The Window Store brand will retain their decorative and mechanical function for a period of TEN YEARS from the date of supply, provided they are installed and maintained in accordance with the procedures detailed in the British Plastics Federation Codes of Practice.

The Profiles are also guaranteed to perform in accordance with the colourfastness criteria defined with BS7619: which includes an artificial accelerated weathering test used to predict longer term natural weathering performance.

In addition, white pvc-ue profiles supplied under The Window Store brand carry a Class 1 Fire Rating and are guaranteed not to suffer from "pinking" discolouration.

- This Guarantee will only apply to defects appearing within 10 years from date of supply and where notification in writing of such defects is received by The Window Store within 28 days of the defect appearing.
- The sole and exclusive remedy with regard to the above Guarantee is limited to the repair or supply of replacement profiles at The Window Store's discretion.
- The Window Store does not make any other representations or guarantees and in no event shall The Window Store be liable for any other loss or damage whether direct or indirect (including but not limited to the cost of installation).
- This Guarantee does not cover non white profiles, or white profiles which have been coated with any material.
- This Guarantee is limited to end use of The Profiles in Middle and Northern Europe (latitude 45 degrees to 60 degrees) and at elevations below 1800 metres above sea level.
- Claims in respect of this guarantee will only be met when accompanied by proof of purchase issued by The Window Store.
- This Guarantee does not cover any aspect of the installation of profiles nor is it an insurance - backed guarantee.

In addition to foregoing The Window Store standard terms of business shall apply. This Guarantee shall be construed and interpreted in accordance with English Law and shall be subject to the jurisdiction of English courts only. This Guarantee does not affect the statutory rights of the consumer.

