

# 10 year Guarantee

## The Window Store **FOILED Cellular PVC-ue** Product Guarantee

The Window Store guarantees that Mahogany, Rosewood, Light Oak and Black foiled PVC-ue profiles ("The profiles") supplied under The Window Store brand will retain their decorative function for a period of ten years from the date of supply, provided they are installed and maintained in accordance with the procedures detailed in the Foiled PVC-ue Installation and Maintenance Guidelines on the reverse of this leaflet.

- This Guarantee will only apply to defects appearing within 10 years from date of supply and where notification in writing of such defects is received by The Window Store within 28 days of the defect appearing.
- The sole and exclusive remedy with regard to the above Guarantee is limited to the repair or supply of replacement profiles at The Window Store's discretion.
- The Window Store does not make any other representations or guarantees and in no event shall The Window Store be liable for any other loss or damage whether direct or indirect (including but not limited to the cost of installation).
- This Guarantee is limited to end use of The Profiles in Middle and Northern Europe (latitude 45 degrees to 60 degrees) and at elevations below 1800 metres above sea level.
- Claims in respect of this guarantee will only be met when accompanied by proof of purchase issued by The Window Store.
- This Guarantee does not cover any aspect of the installation of profiles nor is it an insurance - backed guarantee.
- No further guarantees are offered on durability, tensile strength, tearing strength, impact resistance, abrasion resistance, stain resistance, resistance to scratching or performance under extremes of temperature, since these are application specific.

In addition to foregoing The Window Store standard terms of business shall apply. This Guarantee shall be construed and interpreted in accordance with English Law and shall be subject to the jurisdiction of English courts only. This Guarantee does not affect the statutory rights of the consumer.



# Foiled PVC-UE

## Installation & Maintenance

Foiled PVC-ue installations can suffer from excessive expansion and contraction due to heat absorption. Specifiers and installers must therefore satisfy themselves that sufficient provision has been made to avoid significant thermal movement. The following installation guidelines highlight the minimum requirements. It is the specifiers and installers responsibility to determine the actual requirements of a particular installation to avoid excessive thermal movement.

### Cladding

Observe all procedures detailed in the manufacturers Design and Specification Guide for coloured cladding with the following amendments.

1. Allow a minimum 50mm vented airspace to the rear of the cladding installations.
2. At the bottom edge of the cladding omit the horizontal batten to allow a free air path between vertical battens. Continuity of the ventilation path can be achieved by venting into the eaves or leaving a 10mm air gap between the cladding and soffits. Angle ventilator can be installed to stop insect ingress.
3. Install cladding to good quality treated softwood battens, minimum 50 x 38mm, fixed at maximum 400mm centres.
4. Cladding planks should not be greater than 5m long.
5. Pre slot all fixing points with 2mm x 10mm hole.
6. Fix cladding with 33mm annular ring-shank stainless steel nails from the centre out. (Ensure all board ends are securely nailed to battens).
7. At joints use two-part joint trim, allowing 8mm expansion gap at each board end.
8. At all end abutments, corners and top edge terminations allow an 8mm-expansion gap, and ensure ends are fixed.
9. Installations to take place at ambient air temperatures between 5 degrees centigrade and 25 degrees centigrade.
10. All pre-installed products to be stored on flat surface out of direct sunlight at all times.

### Fascia and bargeboards

Fascia and bargeboards should only be fitted using 16mm thick boards, Standard 9mm Reveals are not suitable for fascia and bargeboards. Observe all procedures detailed in the manufacturers Design and Specification Guide for coloured fascia and soffits with the following amendments.

1. Fix fascia and bargeboards at maximum 400mm centres with two 65mm Trimtop nails at each fixing point.
2. Ensure all board ends are securely nailed and allow an 8mm- expansion gap at each board end.
3. Installations to take place at ambient air temperatures between 5 degrees C and 25 degrees C.
4. All pre-installed products to be stored on a flat surface out of direct sunlight at all times.
5. The area behind the fascia/bargeboard must be ventilated to ensure strong air movement and prevent heat build-up.

### Windowboards and internal trims

1. Fix with the Window Store supplied low modular silicone.
2. Where there is a risk of heat build-up introduce an expansion gap and fill with silicone if necessary.

### Maintenance

1. Foiled surfaces should be cleaned regularly with a damp, soft cloth. If necessary a mild detergent/soap in luke warm water can be used.
2. Polishes should be avoided, as should any abrasive or organic solvent cleaners.